### **Comparisons of Job Characteristics**

Focus Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)
Associated Occupation: Title Examiners, Abstractors, and Searchers (23-2093)

Compare Knowledge Compare Skills Compare Abilities Compare Detailed Work Activities Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

#### Knowledge

Similarity of Focus Occupation to Associated Occupation: 84

Focus Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)
Associated Occupation: Title Examiners, Abstractors, and Searchers (23-2093)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Clerical	7.3	17.6	10.6	<<	Extensive education and/or training may be required
Customer and Personal Service	11.3	15.4	17.9	>	Current knowledge level is likely sufficient
Law and Government	5.9	13.6	10.4	<<	Extensive education and/or training may be required
Geography	3.9	9.9	2.9	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Skills**

Similarity of Focus Occupation to Associated Occupation: 91

Focus Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)
Associated Occupation: Title Examiners, Abstractors, and Searchers (23-2093)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Speaking	10.8	11.9	12.7	0	Current skill level may be sufficient
Active Listening	11.0	11.8	13.2	>	Skill level is likely sufficient
Critical Thinking	10.8	11.8	13.5	>	Skill level is likely sufficient
Writing	9.2	11.0	12.2	>	Skill level is likely sufficient
Time Management	8.9	10.8	8.6	<	A higher skill level may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

95

Focus Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)
Associated Occupation: Title Examiners, Abstractors, and Searchers (23-2093)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Expression	12.4	14.4	13.6	0	Current ability level may be sufficient
Written Comprehension	11.0	14.2	14.0	0	Current ability level may be sufficient
Written Expression	9.8	12.9	11.8	0	Current ability level may be sufficient
Oral Comprehension	12.5	12.8	14.4	>	Current ability level is likely sufficient
Near Vision	11.1	11.8	11.8	0	Current ability level may be sufficient
Speech Clarity	10.2	10.7	11.0	0	Current ability level may be sufficient
Speech Recognition	9.9	10.7	11.0	0	Current ability level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## **Activities that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 86

Focus Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)
Associated Occupation: Title Examiners, Abstractors, and Searchers (23-2093)

Work Activities	Exclusivity of Activity
Assist with business or managerial research	82
Direct and coordinate activities of workers or staff	3
Examine documents for completeness, accuracy, or conformance to standards	64
Fill out business or government forms	42
Fill out insurance forms	81
Follow contract, property, or insurance laws	70
Maintain insurance records	95
Maintain records, reports, or files	5
Obtain information from individuals	24
Prepare reports	8
Research property records	77
Search legal records	85
Understand property documents	77
Use computers to enter, access or retrieve data	3
Use interviewing procedures	23
Use negotiation techniques	67
Write business correspondence	58

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

# **Tools and Technologies that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: n/a

Focus Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)
Associated Occupation: Title Examiners, Abstractors, and Searchers (23-2093)

Tools and Technologies

Exclusivity

Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.